

MOBIVISOR

Synchronisation of the Push Token on Android devices

Instructions for **users and administrators** for synchronising the push token on Android devices.

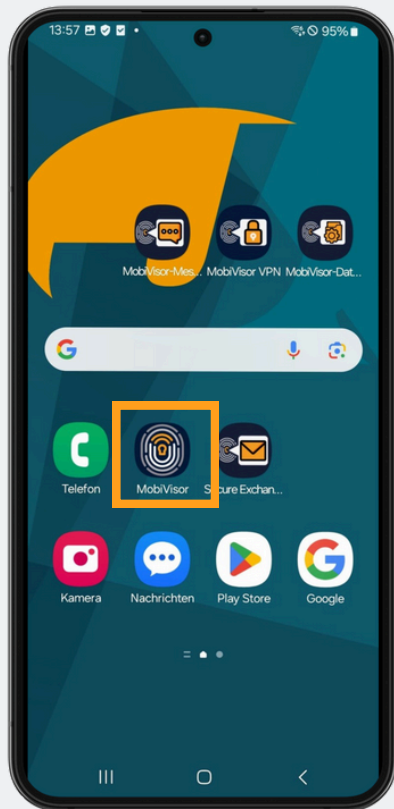




Important Info

- Synchronisation of the push token is necessary, for example, if you notice that commands from the MDM no longer reach the device in question.
- We recommend checking the connection with the MobiVisor app at regular intervals and ensuring that the push token is updated regularly.
- To do this, simply open the MobiVisor app on the device and wait for the green connection bar at the bottom of the screen.

Step 1



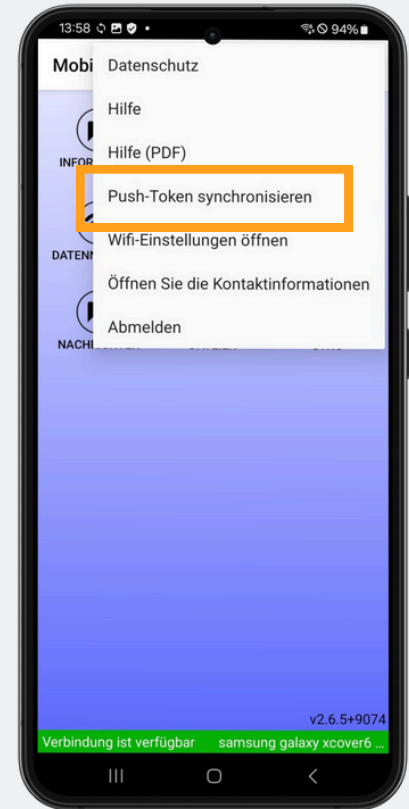
Open the MobiVisor app on the device.

Step 2



Tap the three small dots in the top right-hand corner.

Step 3



Now tap on 'Synchronise push token'. The bar at the bottom should now turn green.



Do you have any questions?

Or do you need our help?

No problem, our team will be happy to help you.

Give us a call on:

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