

# MOBIVISOR

## Updating the Apple APNS Certificate

This tutorial shows where and how you can update the Apple APNS certificate in MobiVisor.





## What is Apple APNS?

- APNS stands for Apple Push Notifications Service
- Used to send **push notifications** from a remote server to users over a secure connection

### Usage with MDM:

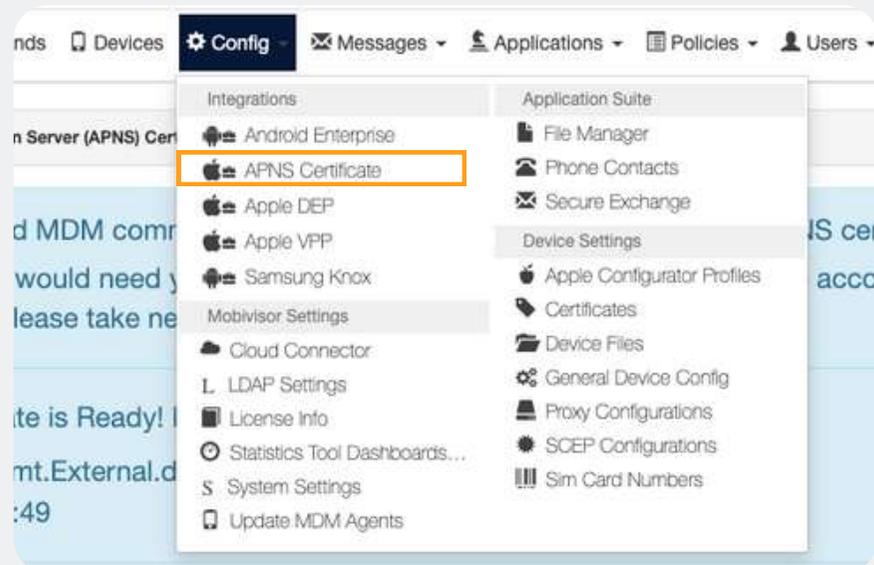
- An MDM uses the APNS to send MDM commands, notifications and more to Apple devices
- To establish this connection, the devices need to be registered with Apple
- This requires the exchange of APNS certificate in Apple Business or Apple School Manager
- It is advisable to note the Apple ID which is associated with the APNS certificate, as you need it to renew the certificate once a year
- Without the APNS certificate you will **lose control** over the Apple devices

For the update of the Apple APNS certificate you need the login to your MobiVisor Domain and the login for your Apple Business Account.

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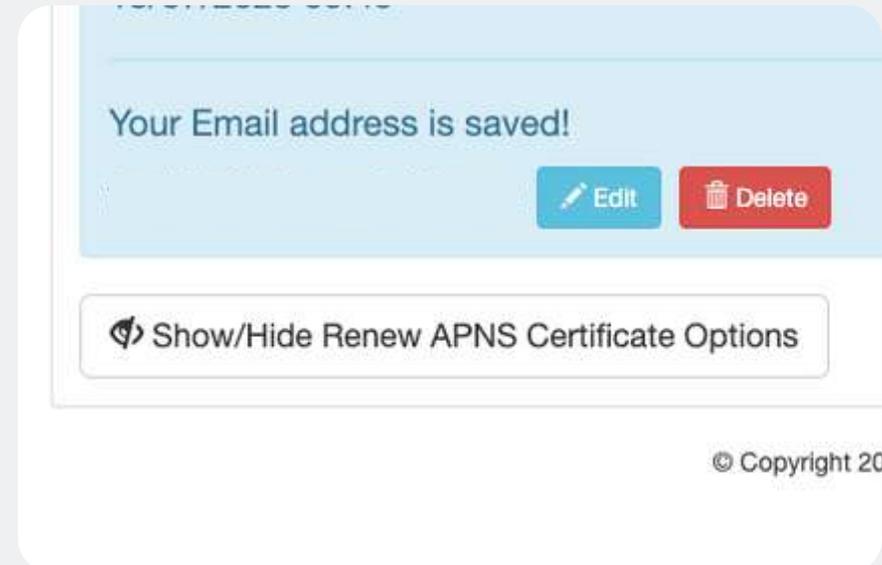
## Step 1

Login to MobiVisor and Select **Config > APNS**



## Step 2

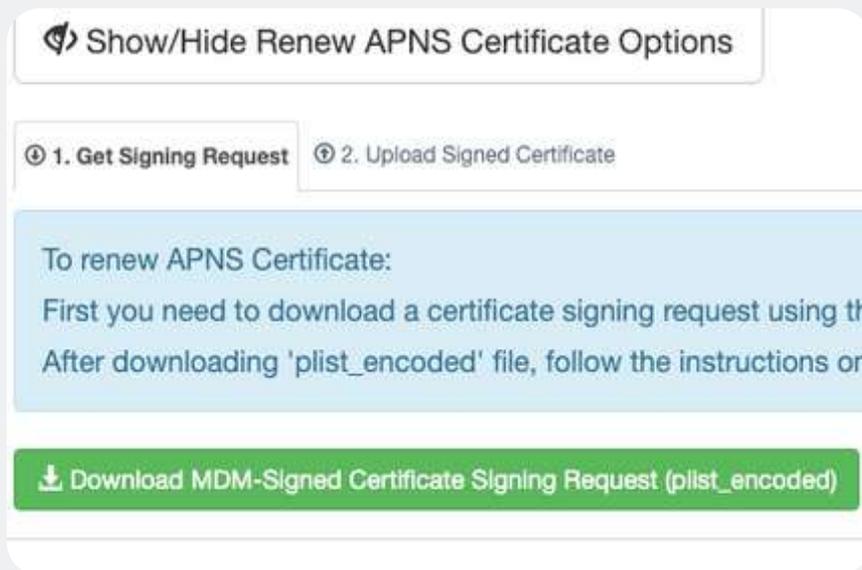
In MobiVisor there's a Button "Show/Hide Renew APNS Certificate options". **Click that** in order to extend it



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## Step 3

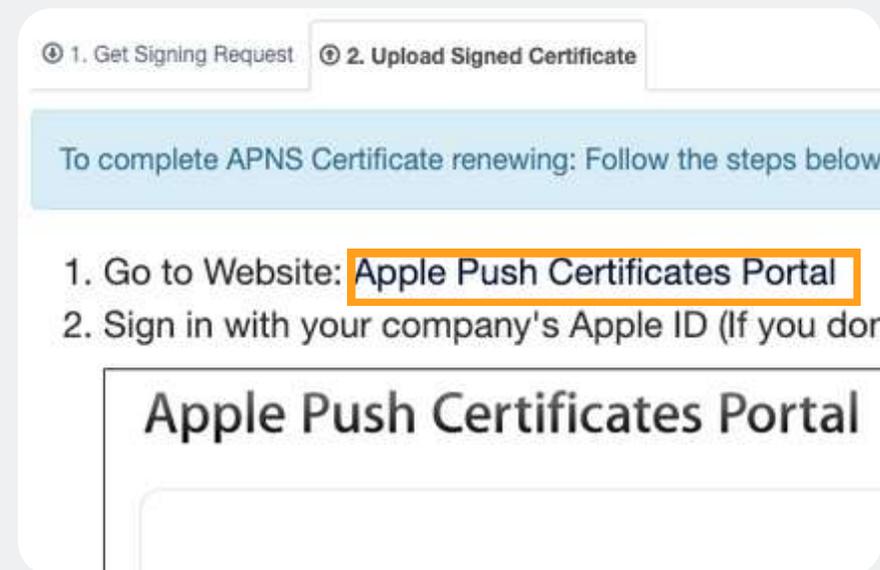
With the **green download button** you can download the new APNS certificate.



**Note:** This will automatically delete the old certificate. If you started the download, you cannot stop here but you must proceed to the end.

## Step 4

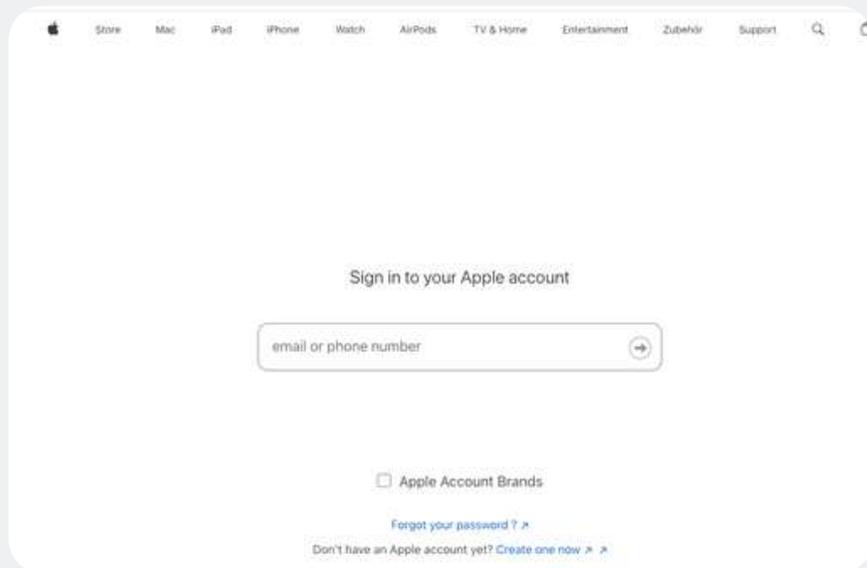
Switch tabs in MobiVisor and access the Apple Push Certificates Portal with the link given in MobiVisor.



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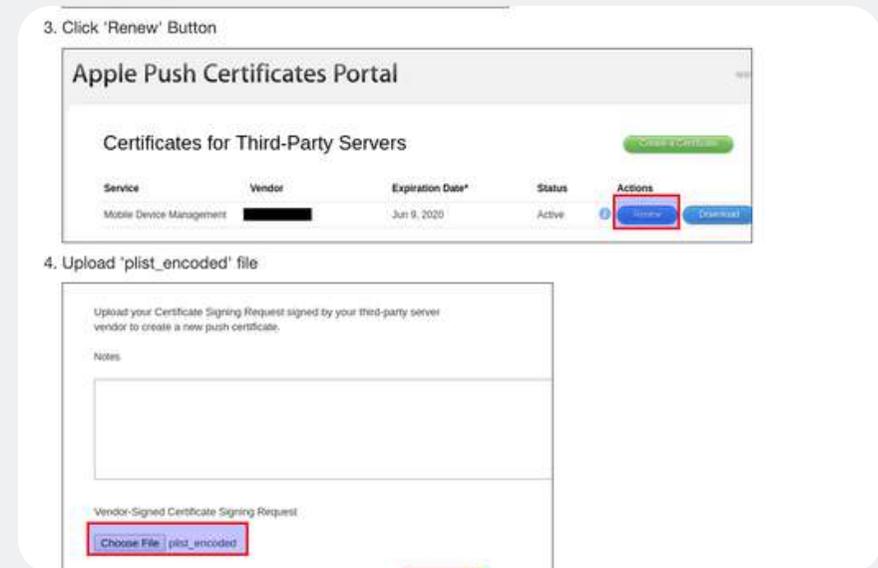
## Step 5

Login to the Push Certificates Portal with your **Apple Business Account**.



## Step 6

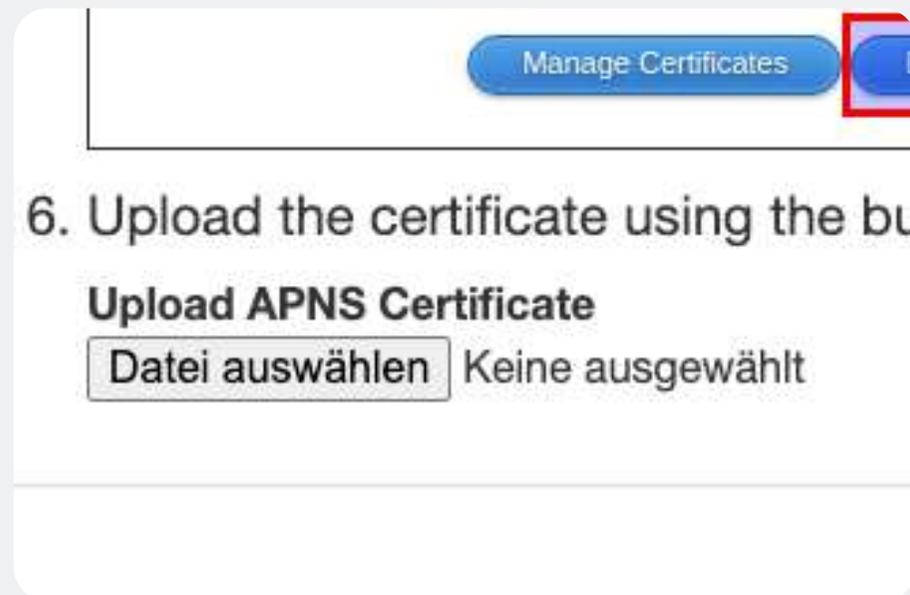
After logging in to the Portal, you can just follow the steps as shown in MobiVisor:



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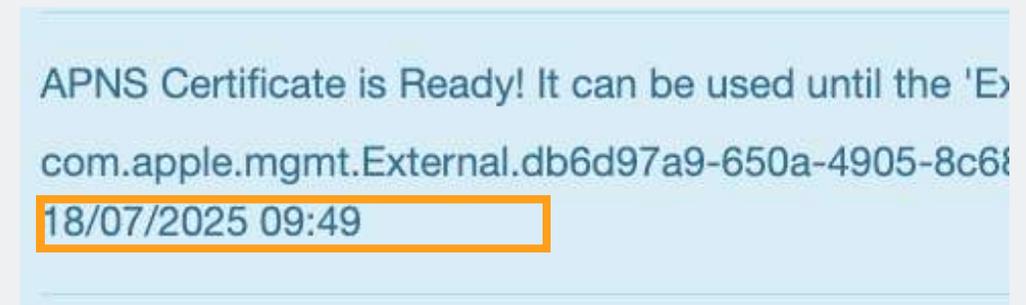
## Step 7

Upload the APNS certificate provided by MobiVisor in the portal. Apple will provide you with another APNS certificate, which you need to upload to MobiVisor in return.



## Step 8

The **process is successful** if you can see an updated expiration date on top:





**Any questions?**

**Or do you need any help?**

No problem, our team will be happy to help you.

**Give us a call on:**

Tel: +49 (0)341 991601 42

**Or write an e-mail to:**

[mds@iotiq.de](mailto:mds@iotiq.de)

