MOBIVISOR

How to update the Apple DEP Token

In this tutorial, we'll show you where and how you can update the Apple DEP token.

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What is the Apple DEP Token?

- DEP (or ADE) stands for: Apple Device Enrollment Program
- It is used to simplify the enrollment process to an MDM for **business devices**
- To use Apple DEP devices, you need to purchase them directly from an **licensed reseller** or transform them into DEP devices afterwards

Usage with MDM:
- Apple DEP connects the MDM server with your Apple Business Account
- You need to assign the MDM server to the devices via the Apple Business Account of your company
- You can do so even starting to use the devices: as soon as the user turns the device on, all settings of the MDM are automatically applied

To update the Apple DEP token, you need the login information of your MobiVisor domain and your Apple Business Manager Account.

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Step 1

Log in to MobiVisor.
Now Select **Config > Apple DEP**
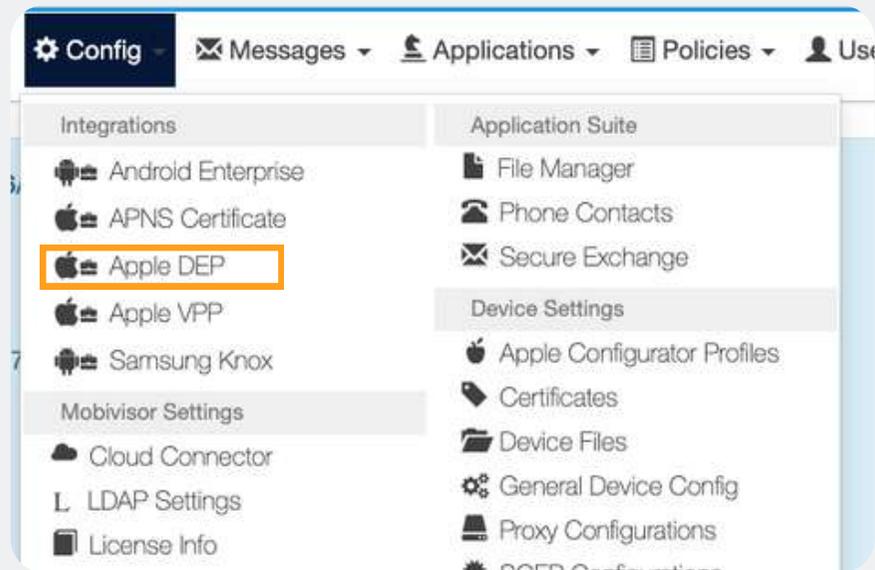
Step 2

Klick the button **"Show/Hide Delete DEP Token Button"**.

We recommend to **delete the old DEP token before** you update the new one. You can do so with the **"Delete DEP Token"** button.
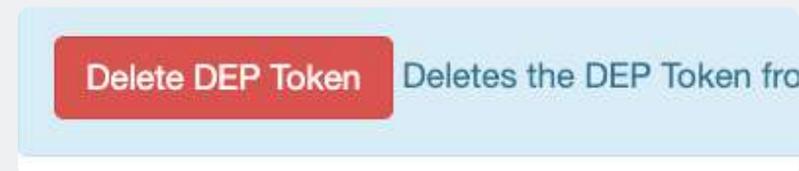
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Step 3

Download the new Apple DEP token with the link provided by MobiVisor.

Apple Enterprise DEP Account

The Apple Device Enrollment Program (DEP) is an online service that automates the configuration of Apple OS X and iOS devices in an organization's mobile device ma

To use Apple DEP, please follow the instructions as follows

1. Download the MDM DEP Certificate
2. Go To Business Apple Web Site
3. Sign In With Your Apple ID and Password 🖼
4. Upload the MDM certificate with 'Edit' button in the 'Settings' tab and in your MDM Server (in Edit mode, the
5. Get the Apple DEP Token with the 'Download Token' button 🖼
6. Upload the Apple DEP Token to MobiVisor using the button below
7. You should assign the devices to the MDM Server in the 'Devices' tab at business.apple.com 🖼
8. After assigning the devices, you should sync the devices at 'Sync Devices' tab 🖼

Upload DEP Token (*)
Datei auswählen | Keine ausgewählt

Step 4

Now use the second link to access the Apple Business Manager Page.

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Upload DEP Token (*)
Datei auswählen | Keine ausgewählt

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Step 5

Log in to your Apple Business Account and **click on your username**, which will extend the **settings (1)**.

Step 6

Now select **"Download token"** (2).

Step 7

Change back to your MobiVisor MDM domain. Choose "Datei auswählen" to upload the DEP token provided by Apple.

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Upload DEP Token (*)
Datei auswählen Keine ausgewählt

Step 8

The process was successful if you can see an updated expiration date in your MobiVisor domain.

MDM Server Name

Expire Date
26/08/2025 14:50

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Any questions?

Or do you need any help?
No problem, our team will be happy to help you.

Give us a call on:
Tel: +49 (0)341 991601 42

Or write an e-mail to:
mds@iotiq.de