How to update the Apple DEP Token

In this tutorial, we'll show you where and how you can update the Apple DEP token.





What is the Apple DEP Token?

- DEP (or ADE) stands for: Apple Device Enrollment Program
- It is used to simplify the enrollment process to an MDM for **business devices**
- To use Apple DEP devices, you need to purchase them directly from an **licensed reseller** or transform them into DEP devices afterwards

Usage with MDM:

- Apple DEP connects the MDM server with your Apple Business Account
- You need to assign the MDM server to the devices via the Apple Business Account of your company
- You can do so even starting to use the devices: as soon as the user turns the device on, all settings of the MDM are automatically applied

To update the Apple DEP token, you need the login information of your MobiVisor domain and your Apple Business Manager Account.



Step 1

Log in to MobiVisor. Now Select **Config > Apple DEP**

Config - Messages -	▲ Applications - Policies - LUs
Integrations	Application Suite
ndroid Enterprise	File Manager
🗯 APNS Certificate	Phone Contacts
🗯 Apple DEP	Secure Exchange
🗯 n Apple VPP	Device Settings
🏟 🛥 Samsung Knox	Apple Configurator Profiles
Mobivisor Settings	Certificates
Cloud Connector	🖆 Device Files
I. LDAP Settings	🌣 General Device Config
License Info	Proxy Configurations
	# DOED Conferentions

Step 2

Klick the button **"Show/Hide Delete DEP Token Button".**

Show/Hide 'Delete DEP Token' Button

We recommend to **delete the old DEP token before** you update the new one. You can do so with the **"Delete DEP Token"** button.

Delete DEP Token Deletes the DEP Token fro

Step 3

Download the new Apple DEP token with the link provided by MobiVisor.

Step 4

Now use the second link to access the Apple Business Manager Page.

Apple Enterprise DEP Account

The Apple Device Enrollment Program (DEP) is an online service that automates th configuration of Apple OS X and iOS devices in an organization's mobile device mi

To use Apple DEP, please follow the instructions as follows

1. Download the MDM DEP Certificate

2. Go to business Apple web Site

- 3. Sign In With Your Apple ID and Password
- 4. Upload the MDM certificate with 'Edit' button in the 'Settings' tab and in your MDM Server (in Edit mode, the
- 5. Get the Apple DEP Token with the 'Download Token' button 🖬
- 6. Upload the Apple DEP Token to MobiVisor using the button below
- 7. You should assign the devices to the MDM Server in the 'Devices' tab at business.apple.com
- 8. After assigning the devices, you should sync the devices at 'Sync Devices' tab

Upload DEP Token (*) Datei auswählen Keine ausgewählt

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Upload DEP Token (*)
Datei auswählen Keine ausgewählt

Step 5

Log in to your Apple Business Account and **click on your username**, which will extend the **settings (1)**.

Step 6

Now select **"Download token"** (2).

Business A Mein Profil 4 Aktivität (i) Informationen zur Organisation Standorte 63 Organisationseinstellungen 28 Benutzer:innen \odot Benutzergruppen Deine MDM-Server Hinzufügen C Geräte D MDM-Server-Zuweisung Zuweisungsverlauf E 1000 0 Gerate Gerate 993 Geräte Gerate Einstellungen 0 Gerate Hilfe 2 Garáte Was gibt es Neues? Abmelden D Gerate PERMIT



Standardmäßige Gerätezuweisung

Kein Eintrag Ändern ...

Step 7

Change back to your MobiVisor MDM domain. Choose "Datei auswählen" to upload the DEP token provided by Apple.

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Upload DEP Token (*)

Datei auswählen Keine ausgewählt

Step 8

The process was successful if you can see an updated expiration date in your MobiVisor domain.

MDM Server Name

INST VIEW / BREVETI

Expire Date 26/08/2025 14:50



Any questions?

Or do you need any help? No problem, our team will be happy to help you.

Give us a call on: Tel: +49 (0)341 991601 42

Or write an e-mail to: mds@iotiq.de