

Integrate tvOS in MobiVisor

In addition to iOS, iPadOS and MacOS, MobiVisor can now also manage tvOS devices.



General information:

- tvOS devices must be Apple DEP devices
- Bring Your Own Device is therefore not possible
- To register a tvOS device, you need an Apple School Manager (ASM) or Apple Business Manager (ABM) account
- To set up, you need a stable Internet connection and an Ethernet cable to connect the AppleTV Box to the Internet and a MacBook
- To be able to use tvOS with MobiVisor, it must first be activated in the MobiVisor environment

The most important MobiVisor features for tvOS:

- Remote wipe (reset to factory settings)
- Trigger OS update
- Deactivate system apps
- App installation and uninstallation
- Whitelisting & blocklisting of apps
- Application single app mode
- Allow or forbid the device to go into standby
- Password policy for Airplay
- AppleTV Remote configurations



Due to the limited interfaces of tvOS devices to MDM, the same settings cannot be used as with MacOS, iPadOS or iOS.

Enrollment:

Basically, the integration of tvOS devices does not differ from the procedure for other Apple devices. The quickest way to integrate them is with the Apple Configurator app.

You can integrate tvOS devices into MobiVisor MDM as follows.

- Download the Apple Configurator app on a MacBook
- Connect the AppleTV Box to a screen
- Connect the Apple TV Box via cable to the internet and the MacBook to the same Wi-Fi
- The AppleTV Box is not connected to a MacBook with a cable - instead, pairing is done via the Internet
- Open the Apple Configurator and go to "Connected devices"
- Apple TV should be displayed here
- Click on "Pair" or "Connect". A code appears which you must enter on the Macbook
- **Info:** The following message often appears: "Connection not possible" / "Pairing failed" You can simply close this message - the AppleTV is usually connected anyway
- After a successful connection, you can see a screen on the MacBook. Right-click and select "Prepare"
- You can now select the Apple Business Manager (ABM) or Apple School Manager (ASM) for further setup.
- Click on "Next" and select your MDM server, then the organization, etc.
- A "Prepare AppleTV" screen will then appear on the MacBook
- During this process, the connected device is reset
- An error message also appears here in the Apple Configurator. You can close this
- Log in to ABM. There you will see that the device has been added anyway
- In ABM, click on the Apple Tv device and go to "Edit MDM Server"
- Select your MobiVisor server

Got a question?



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